ONLINE APPLICATIONS LIST
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Making Washington the most citizen-centric government in the nation.

Find It! Washington
Provides an easy and powerful way to find government information using the State Library's Government Information Locator Services (GILS).

Legislative Information Tracking
Provides the ability to track the progress of any bill or measure that is currently in process by the state legislature.

Local Government Finance Study http://leap-apps.leg.wa.gov/LGFS/
Gives financial data, including expenditure levels, revenue sources, and budget information, by function, for all local governmental agencies. Includes comparative data back to 1991.

Local Government Finance Reporting System
Provides online reporting of revenues, expenditures and fund balances for Washington State counties and cities dating back to 1991.

Vital Records
Allows Washington residents to order certified copies of vital records online including the following:
Birth Certificates
Death Certificates
Marriage Certificates
Divorce Certificates

Basic Health Plan
Allows online forms to be downloaded, and provides access to detailed information about each program.

Unclaimed Property Inquiry
Provides citizens with the online capability of finding money or other tangible assets that have been turned over to the state. Examples would be unclaimed funds in bank accounts, utility deposits, inheritances, etc.

Prevailing Wage Database
Provides the hourly wage rate, by trade, for public works construction projects in local areas.

Self Insured Employer List
Provides a list of self insured employers, available for download.

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Early Childhood Education and Assistance

Provides secure access for contractors to upload and download forms, provide data, and access documents and program information.

Low Income Home Energy Assistance Programs

Provides information on the low income Home Energy Assistance Program via website.
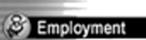
Personalized Plate Sales

Provides online search of personalized or "vanity" plates for vehicles, to determine if the desired personalized plate has been issued or is available for assignment.

Contractor Registration Inquiry

Provides online capability to determine if an individual, electrician or plumber is state-certified for his/her trade.

Electrical Inspection Request System

Allows users to request inspections on existing electrical work permits.

Electronic Benefits Transfer (EBT) for Food Stamps

Provides eligible recipients in participating counties with a magnetic-strip card that allows them to access their benefits. The cards offer a safe, convenient and accountable method of distributing benefits without the use of paper stamps or coupons.

Electronic Benefits Transfer (EBT) for Welfare Payments

Provides welfare recipients with account cards that can be used at retail point-of-sale debit machines for food purchases, or, with agreement of the merchant, cash only or cash back with a purchase. The cards can also provide the ability to obtain cash benefits from cardholder accounts at participating automatic teller machines.

Access Washington Resource Directory (AWRD)

Provides access to 22 different types of agencies/organizations for food, clothing, housing, counseling, education, employment, medical, and disability. Available to citizens, clients, case managers and counselors.

Workfirst

Provides information on the Workfirst program via a website.

Job Training Partnership Act (JTPA)

Accepts and transmits Institutional Training Contracts with Community Colleges electronically.

Tourism

Provides an automated order form that allows consumers to order travel publications.

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✳**Washington's Interactive Labor Market Analysis (WILMA)**
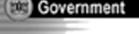 Provides direct access to labor market data.

✳*New services !*

✳**Unemployment Insurance Benefits**
 Allows citizens to fill out an initial application form and transmit it over the Internet
 and to certify it for continuing claims via Interactive Voice Response System (IVRS).

✳**Worksource Washington**
 Offers job orders and talent bank over the Internet and allows job seekers to
 obtain employment and training information. Allows job seekers to apply for jobs
 electronically

✳**Fraud Reporting**
 Provides an online method for reporting potential fraud to the
 Department of Labor and Industries

✳**Vehicle/ Vessel Registration Inquiry http://intra.dol.wa.gov/applications/veh-svcs/ivips/**
 Allows online inquiry into the ownership of any vehicle registered within the State
 of Washington. This ability requires a contractual arrangement with the
 Department of Licensing.

✳**Aerial Photography Products and Services** http://www.wsdot.wa.gov/ppsc/aerial/

✳**Airport Information** http://www.wsdot.wa.gov/Aviation/

✳**Environmental Activities** http://www.wsdot.wa.gov/eesc/environmental/

✳**Ferry Schedules and Reservation Information** http://www.wsdot.wa.gov/ferries/

✳**Mountain Pass Road Report** http://traffic.wsdot.wa.gov/sno-info/

✳**Pilot Registration** http://www.wsdot.wa.gov/Aviation/

✳**Property Boundaries** http://www.wsdot.wa.gov/monument/

✳**Public Transportation Options** http://www.wsdot.wa.gov/pubtran/getthere/destination.htm

✳**Real Estate Auctions** http://www.wsdot.wa.gov/eesc/realestate/

✳**Traffic Information** http://www.wsdot.wa.gov/traveler.htm

✳**Train Reservations and Tickets** http://www.wsdot.wa.gov/pubtran/cascades/amtrakcascades/

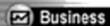✳**Traveler Information** http://traffic.wsdot.wa.gov/

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✳ **Boat Moorage**
Allows people who want to moor their boats in state park waters to pay
for a moorage permit with a credit card, then print it instantly from their
personal computer.

✳ **Campsite Reservations**
Allows citizens to request camping spaces at state parks via email.
The system is networked with other states

✳ **Online Publications Orders**
Private individuals may order preprinted publications online from the
State Printers Office and pay for their purchases by credit card

✳ **Washington Access to Criminal History (WATCH) at https://watch.wsp.wa.gov**
Provides online access to felony-conviction criminal history information.

✳ **Criminal Background Checks with Fee**
Provides an online capability to purchase a copy of the criminal history
record of anyone having a felony conviction in Washington state.

✳ **Caseloads of the Courts of Washington**
This key statistical document is published exclusively on the website.
Information for statistical tables is automatically extracted from the
Judicial Information System (JIS) database and converted to html format.
Excel spreadsheet and PDF versions are available for download. Phase II
of this project, targeted for spring 2001, will add the ability to perform
browser based ad hoc queries of the caseload database.

✳ **Court Directories**
The Washington Courts website contains the Washington Courts
Directory (courts, judges, administrators and managers for all Washington
state courts), and the Minority and Justice Commission's Work Force
Diversity Directory for Washington State Courts

✳ **Appellate Court Decisions**
The OAC publishes Washington State Supreme Court and
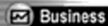Court of Appeals opinions on the website.

✳ **Forms for Court Documents**
All Washington State pattern forms for official court documents
are available in the website for download in Word documents.

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❋**KIDS Interactive Voice Response** http://www.wa.gov/dshs/dcs/payments1.html
DSHS's automated telephone system, known as "KIDS" is an interactive voice
response system where information about child support payments can be
accessed day or night through a toll free number.

❋**Division of Child Support "Reading Room"** http://www.dcs.dshs.wa.gov/dcs/director/drr/
The Reading Room provides up-to-date information for the public about child
support topics of interest including legislation, enforcement, and community
resources for custodial and non-custodial parents.

❋**Foster Parent Training -Video/Web Based**
http://www.wa.gov/dshs/trial/fosterparents/littlefox.htl
Foster and parent training will soon be expanded to include digitized videos
available through the Web. Colorful narrated videos, in the form of stories, will
address such topics as fetal alcohol syndrome.

❋**Volunteer Guardianship Monitoring Program** http://www.wa.gov/dshs/aarp/index.html
DSHS, Washington State Courts, and community organizations assist the elderly
through the volunteer guardianship monitoring program. Volunteers help judges
protect incapacitated persons by reviewing records and making home visits.
This webpage serves as a recruitment tool and provides program information and
training resources.

❋**Children's Health Insurance Program (CHIP)** http://maa.dshs.wa.gov/CHIP/Index.html
The home page for Washington State's Children's Health Insurance Program (CHIP),
provides news, a complete program description and Washington's plan (downloadable).
It serves families by answering Frequently Asked Questions about health insurance
for children.

❋**Independent Living Skills** http://www.wa.gov/dshs/ils/ils.html
This site has contact information for five different types of DSHS services to assist
clients, specifically young adults, develop skills for independent living. An interactive
map allows the user to click on a map and find services in their local area.

❋**"Most Wanted"** http://www.wa.gov/dshs/dcs/mostwanted/
Photos and profiles of individuals "most wanted" for nonpayment of child support
are found on this website along with directions for anonymous reporting of their
whereabouts.

❋**Ageing and Adult Services Facility Search** http://www.aasa.dshs.wa.gov/Resources/clickmap.htm
Resources for the aging can be found by clicking on a regional map.

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✳**Boarding Homes** http://www.aasa.dshs.wa.gov/Professional/BHDir/BHDirectory.asp
This website allows the user to search a database directory of licensed boarding homes
using specific search criteria.

✳**Nursing Homes** http://www.aasa.dshs.wa.gov/Resources/nh.htm
Visitors to this site can review survey reports of Nursing Homes in Washington,
or search a database directory of nursing facilities.

✳**Department of Ecology Employee Directory**
Provides citizens and employees with access to the entire directory of Department
of Ecology employees, including information on each employee's areas of expertise.

✳**Department of Ecology Publications**
Provides access to all Department of Ecology publications utilizing
a standardized bibliography format.

✳**Department of Ecology New Publications**
Publishes all new documents and papers released by the Department of Ecology on the web.

✳**Public Rule Making**
Provides online forms and applications for the public to use in responding
to proposed rules, regulations and documents

✳**H.E.R.E. in Washington** http://www.doh.wa.gov/HERE/: The Health Education
Resource Exchange (HERE) is a clearing house for locating health education
information, materials, events, and other materials

✳**WSCR- Cancer Registry**   http://198.187.0.44/WSCR/: CFH Cancer program
Provides interactive queries on the Cancer Registry

✳ **Department of Health Publications Database** http://www.doh.wa.gov/Publicat/pubsdata.html
Provide keyword searches of the publications database to identify material that is available

✳**YRAD - Youth Health Risk Assessment Database** http://198.187.0.44/NICE/YRAD/
Data from a variety of sources is available to assist local jurisdictions and others in developing
programs for at risk youth.

✳**Department of Health Employee Directory** http://www.doh.wa.gov/direct/phone97.html
Searchable employee directory

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Applications for State Service   *Still in the lab.*
Provides citizens with the ability to apply for state jobs online.

Lobbyist Filing
Allows Lobbyists to file with the Public Disclosure Commission.

Vehicle License Tab Renewals
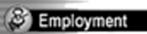Provides the ability to renew vehicle registrations online. Targeted for July 1, 2001

Personalized plate
Allows citizens to order and pay for personalized plates online. Target date is after July 2001

Drivers' Abstracts
Extends existing application now available to business so that citizens
will have the ability to purchase a driver's traffic infraction record online.

Driver's Licensing Renewal
Provides online renewal of a resident motor vehicle license.

Duplicate Title and Registration Certificates
Allows citizens to make online requests for duplicate certificates. Target is January 2002.

Title and Transfer of Ownership Requests
Allows citizens to make online requests for a printed title or an affidavit in
lieu of title to transfer ownership of Washington-based vehicles. Target is July 2001

Driver's Licensing Replacement
Allows citizens to request the replacement of their driver's license.

Maps
Allows the online credit card purchase of maps.
These are available from various state agencies for many different purposes.

Purchase of L&I Electrical Permits
Allows consumers to purchase permits for electrical work online.

Hunting & Fishing Licenses
 Allows citizens to purchase hunting and fishing licenses online, provides
more timely and accurate sales and revenue data, and more effective management
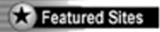of the State's fish and wildlife resources.

Trail and Snowpark Permits
Allows citizens to purchase permits, which allow the use of various natural trails
and snow recreation areas throughout the state.

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Community Services
Allows users to access all program information including reports, publications, training updates, application submittals, program resource links, and lists of food banks, as well as information on crime victim's rights.

✳ Apprenticeship Programs
✳ *New Ideas!*

Provides convenient access for information about all apprenticeship programs statewide. Provides convenient means for individuals to apply for apprenticeship programs.

✳ Dislocated Worker Programs
Allows citizens to access information about available services .

✳ Labor Market Information Access
This system will result in timely and accurate state, regional, and local labor market and career information readily available and easily accessible by the public. This system consists of a consumer report subsystem and a WIA service provider subsystem.

✳ BRFSS - Behavioral Risk Factor Surviellance System
Survey information about health risk factors that contribute to disease occurences and deaths. Available January 2001

✳ Cybercenter
Allows citizens to file and process a complete consumer complaint, including the response, online. This is a joint project with the U of Washington School of Law and is integrated with other consumer functions.

✳ Pro Se Forms
The OAC is currently developing the programs to enable pro se litigants (persons who are representing themselves in a court case) to complete pattern forms through a browser based question and answer process (similar to TurboTax). Initially the forms will be printed for filing in the courts. When electronic filing is implemented the programs will be modified to enable automatic filing. Three Domestic Violence forms will be implemented in a pilot project in the third quarter of 2000.

✳ Public Access Services
The OAC plans to move its public access service (Justice Information System-Link) to the Internet in FY 2001. This service allows subscribers who pay usage based fees to access a limited set of JIS screens.

✳ Searchable Index of Court Cases
The OAC will implement in its website a searchable index of court cases in FY 2001.

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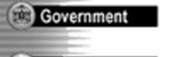Real people conducting real business in real time

ELF -Electronic Tax Filing and Payment http://dor.wa.gov/index.asp?elf/elfcontent.htm:
Allows businesses to file and pay quarterly and monthly excise taxes on line using
the Combined Business and Occupation tax payment and filing service.

ELF L&I-Industrial Insurance Quarterly Reports
A pilot project that enables businesses to file industrial insurance
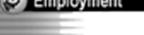quarterly reports online with an electronic payment method.

Excise Tax Bulletins (ETB) Inquiry
Allows subject/topic search and retrieval of ETBs for tax information reference.

Washington State Tax Determinations
Allows subject/topic search and retrieval of WSTDs for tax information reference.

State Business Records Database
Provides public access and query of the State Business Records Database.

Download taxpayer forms
Provides the ability to download a variety of tax related forms in either
Microsoft Word or PDF format.

Interactive Voice Response (IVR) billing SSPS
Allows providers to submit billings via the Internet

New Hire Reporting
Allows employers to report newly hired employees via the Internet.

Environmental Permit Assistance Center
Provides a single online reference and help for completing and filing environmental
permits from the Department of Ecology, the Department of Fish & Wildlife,
Department of Health, and the Department of Natural Resources.

Electrical Inspection Request System
Allows users to request inspections on existing electrical work permits.

Injured Worker Claims Information
Provides secure access to injured worker claims information for selected employer
groups and other organizations. Legal representatives and medical providers were
added to the list of users as of July 2000.

L&I Workshop Registration
Provides online registration for scheduled, no-fee workshops offered by L&I.

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International Trade
Provides access to Online Publications, a searchable calendar of Events, and
allows the user to request Trade Statistics and program information from a database.

Economic Development Provides publications via the web.

✳**Pharmacy Billing System**   ✳*New services!*
   This dial in billing system allows pharmacy bills for injured worker
   to be approved and settled before the prescription is dispensed

✳**WISHA University (Washington Industrial Safety and Health Act)**
   Provides a single portal for occupational safety and health training and information.

✳**Appeal Filings**
   Provides employers and employees with the ability to file an appeal online.

✳**Master Business License Applications**
   Allows a prospective or existing business owner to apply for, and make changes
   to his/her Master Business License.

✳**Driver's Abstracts**
   Provides businesses (Insurance companies, Courts, service bureaus, etc) with the
   ability to purchase a driver's traffic infraction record online. Requires a preexisting
   contractual agreement with DOL. The service will be extended to the public in the future.

✳**Aircraft Registration** http://www.wsdot.wa.gov/Aviation/FAQ/FAQ-WMSARR-Answer-7.htm

✳**Commercial Vehicle Operations** http://cvisn.wsdot.wa.gov/

✳**Contractor Prequalifying** http://www.wsdot.wa.gov/fossc/cons/contaa/

✳**Contracts** http://www.wsdot.wa.gov/fossc/cons/
   http://www.wsdot.wa.gov/fossc/trafficoperations/Signs.HTM

✳**Economic Partnership Opportunities** http://www.wsdot.wa.gov/TEPD/

✳**Engineering Publications** http://www.wsdot.wa.gov/fasc/EngineeringPublications/

✳**Oversize/Overweight Vehicle Permits** http://www.wsdot.wa.gov/fossc/maint/motor/

✳**Unemployment Insurance Tax and Wage Reports**
   Allows employers to file unemployment insurance tax and wage reports on an interactive
   application (UIFastTax) downloaded from the Internet or available on CD, which once
   completed is e-mailed to Employment Security for processing.

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✳**Unemployment Insurance NO PAYROLL Tax and Wage Reports**
Allows employers to file unemployment insurance tax and wage reports on an interactive voice response unit if the employer has not had any employees working in "covered employment" during the quarter being reported.

✳**Pharmacy Web Site** http://maa.dshs.wa.gov/pharmacy.html
This web site contains comprehensive pharmacy updates for the department's Medicaid pharmacy providers in such areas as drug usage alerts, covered medications and the formulary drug index.

✳**Homeless Training Resources** http://www.wa.gov/dshs/homeless/index.html
Agency staff and community service providers can access information and download training guides. This information is especially important for those who work with homeless families.

Agriculture Fruit, Vegetable, Grain, Hops, and Seed Certification   *Still in the lab.*
Allows agricultural producers to make online requests for services, receive inspection data electronically, and make fee payments online.

Lobbyist Filing
Allows lobbyists to file with the Public Disclosure Commission.

GIS Data Ordering
Allows citizens to order certain Geographic Information Systems data sets online.

L&I Electronic Filing
Allows employers to file quarterly worker's compensation reports with L&I using the Internet and an electronic payment method.

Prevailing Wage Intents and Affidavits
Allows the legal documentation (intents and affidavits) required of contractors to be filed online along with the appropriate filing fee. State law requires that certain wage rates be paid for public works construction projects. Target implementation date is Jan 2001

Corporation Document Ordering
Allows citizens and businesses to order certified corporation documents from the Secretary of State's office.

Corporation Filing Fee
Allows businesses to submit their Corporation Fees online.

Medical License Records and Checks
Allows citizens to inquire into the status of a particular medical practitioner.

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Community Trade and Economic Development Applications
Includes a variety of services including:
Statewide searchable calendar of events
Manufacturer's database of Washington companies (with password protected
*   updating of records by companies with a per record search fee)*
Online help desk for exporting/importing
Online newsletter
Market/product information
Searchable database of trade services (freight forwarders, legal services, financing, translation)
Tutorial on Exporting

Electronic Maintenance of Vehicle/Vessels Records
Allows the following information to be filed online:
Address changes
Seller's reports of sales
Abandoned vehicle report
Insurance/wrecker destroyed vehicle notification
Fleet vehicle records including payment of registration fees online

Corporation Data Ordering
Provides online multiple record information for a fee determined by the
number of records retrieved. It can be ordered using a major credit card.

Professional License Renewal
Allows professionals in Washington to renew their license. A Pilot is targeted for 2001

Unemployment Insurance
Allows employers to complete and submit unemployment tax and wage reports
and payments via the Internet.

✷**Long Distance Learning**   ✷*New ideas!*
   A secured Internet based training management system for Employers and employees.
   Among other things this system tracks courses that people have taken and allows
   employers to determine their training needs. Target implementation date is 12/00.
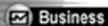
✷**Consolidated Business Tax Filing (phase 2)**
   Allows Washington State businesses to file and pay their business taxes
   at one online location.

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✳**Electrical Permits**
Purchase electrical permits online. Target implementation date is 12/00.

✳**Boiler Information**
Provides boiler locations and inspection status.
Target implementation date is 2/01.

✳**Worker's Compensation Claims Filing**
Enable worker's comp claims to be filed online along with medical documentation
and billing. (Funding being requested for '01-'03 biennium)

✳**L&I Contractor registration and licensing services**
Online registration of contractors, licensing of electricians and plumber certification.
(Funding being requested for '01-'03 biennium)

✳**The Social Service Payment System (SSPS)**
Allows telephone validation of vendor and payee invoices using an
Interactive Voice Response (IVR) system. In the fall of 2000, this IVR will offer
callers the choice of English or Spanish language to validate their invoices.

✳**WorkSource Washington Employer Services**
Provides access to broad range of services and online resources targeted to employers
including Tax Information, Labor Market Information, posting of job announcements and
talent bank searches to find qualified applicants.

Meeting the public's expectation of cheaper, faster, better...services

Central Stores Online:
Provides online purchase of goods and services that are used by state agencies.

TRACKS Release 2
Provides version 2 of DSHS purchasing and asset management system.

Electronic Forms
Allows employees to download many of the more frequently used forms in state government.

Contract transmittal	*MDPP evaluation*
Travel expense reimbursement voucher	*Supplies/Special order*
Travel advance request	*Purchase Order*
Request for training	*Equipment request*
Deferred compensation	*Classification questionnaire*
Out of state travel request	*A-19 voucher*
Records center transmittal	*Washington State employment application*
Leave request	*Warehouse requisition*
Timesheet	*Insurance*
Duplication request	*Travel Form*
Request for schedule change	*Vendor Invoice Payment Form*
Overtime authorization	
EDPP evaluation	

EMall
Offers state and local government a convenient, single source for competitively
acquired information technology products.

Online Technology Training
Allows public employees to enroll in, take, and be tested in any of 500 course titles related
to information technology, including Lotus Notes Domino, Designing Interactive Web
Applications, Project Management and a full suite of Microsoft courses.

Personnel Application Request

Criminal History System
Provides access to criminal history information for law enforcement agencies.

Claimant Collections
Allows the Department of Employment Security to electronically share information about
claimant collections with the Office of Support Enforcement.

Electronic Payment Management System
Provides the receipt of EFT payment and deposit information from US Bank and allows the
performance of accounting and reconciliation functions

Revenue, Training Registration Systems
Provides staff with the online ability to register for training.

Benefits Applications Online
Provides an online form to apply for benefits, with accompanying descriptions
of health, dental, long-term disability and life insurance options.

Uniform Medical Plan Online
Provides the ability to access full benefits information and to enroll online.

Hands-free Vendor Payment
Allows agencies to create vendor payments either electronically (e-payments
via electric-funds transfer) or by Warrant (via Warrant Insertion) through a stream-
lined process that gets the payment directly to the vendor without any agency
handling. EFT payments to employees (for travel or other reimbursements) will join
the lineup in March 2000.
NOTE - This application is not currently web-enabled, but is entirely automated, and resides on an IBM mainframe.

"Fastrack": - Enterprise Financial Reporting System
Provides web based access for requesting, viewing, printing and downloading
of agency financial, budgetary and monitoring data. AFRS data from last night
through last biennium are available for reporting. Customers can schedule reports
that show detail expenditure and revenue transactions as well as summary expendi-
ture and allotment information.

"BASS"
Enterprise Budget and Allotment Support System provides a suite of web based
tools for agency use in the budget development and monitoring process.

Performance Measure Tracking and Estimating System (PMTES)
Provides a means to record planned and actual performance objectives.

Version Reporting System (VRS)
Provides agencies with rapid access to comparison reports for the various budget
versions as the Governor and the Legislature release them.

Teachers Retirement System (TRS) Plan 3 Online Account Access
Provides a link for members of TRS Plan 3 with access to view personalized account
information and the ability to execute account transactions online.

Online Retirement Benefits Estimator
Allows members to enter personal information for years of service, age at retirement
and monthly salary at retirement to calculate an estimate of retirement benefits.

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Net Asset Values (NAV)
Provides Deferred Compensation Program (DCP) participants with access to the eight
different investment options that are available. Members can review daily net asset
values, historical performance returns, trading symbols and more.

Deferred Compensation http://www.wa.gov/DRS/forms/index.htm
Participants in the Deferred Compensation Program (DCP) can complete enrollment
forms online and initiate contract changes to their account.

Retirement Forms http://www.wa.gov/DRS/forms/index.htm
Retirement system members can also access a variety of forms, such as
name/address change, withdrawal of contributions, and electronic fund transfer.

Electronic Retirement Transmittal Correction
Allows employers to electronically transmit secure corrections to their
employees' personal account with the Department of Retirement Systems.

Public Works Program
Provides program information, applications, forms, and reports, as well
as application packages for the Community Mobilization program.

Other applications, available from General Administration:
Vehicle Contract Online Ordering
Surplus Property Disposal Request System
Capitol Facilities Service Request
Commute Trip Reduction Bicycle Registration
Campus Parking Registration/update
Moving Form Requests
Motor Vehicle Ordering/Purchasing System
Automated Bid Process
Corporate Express Automated Ordering

✺ *New services*   ✺**CMS PO Box Delivery Schedule**
Allows mail delivery people, dock workers and agencies to look up the delivery
schedule for the state campus mail system, in order to check on schedule
changes and determine next delivery truck for any emergency mail or
pachage deliveries.

✺**"BASS" Budget Development System (BDS)**
Provides agencies with support in their budget development process.
They are able to build budget decision packages containing narrative
justification as well as estimated cost, and staffing, revenue, and performance
impact. Budget decisions will be linked to the agencies' strategic plans.

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✳ **"BASS" Capital Budget System (CBS)**
Provides the agencies with support in the development of their capital budget. Various types of capital projects are supported as well as automated formulas for estimating project costs.

✳ **Travel Voucher System (TVS)**
Automates the preparation, approval and payment of employee travel reim bursements. Available now at the Lottery Department and prospectively at L&I.

✳ **Online Registration for Retirement Seminars**
Allows members to fill out an online registration form using a series of drop-down menus. When the form is submitted, an e-mail is sent to DRS requesting registration. A confirmation e-mail will be sent to the member when the registration is complete.

✳ **Online Retirement Benefits Estimator**
Allows members to enter personal information for years of service, age at retirement and monthly salary at retirement to calculate an estimate of retirement benefits. DRS has added new estimators for Law Enforcement Officers and Fire Fighters' Retirement System (LEOFF) Plans 1, Teachers Retirement System (TRS) Plan 2, Public Employees' Retirement System (PERS) Plan 1 and 2, Teachers' Retirement System Plan1, and the Washington State Patrol Retirement System (WSPRS).

✳ **Electronic Retirement Transmittal Form**
Expands the availability to employers of a web-based form that can be used to report their employees' retirement information. This easy to use form will allow any employer with Internet access the ability to create an electronic transmittal, thereby increasing the speed and accuracy of their retirement reporting.

✳ **Washington State Investment Board (WSIB) Monthly Value** http:/www.icmarc.org/trs3/
Places the WSIB's monthly value online on the ICMA Retirement Corporation's site with the other Plan 3 investment funds.

✳ **Financial Modeling Software** http://www.fin-ed.com/SERS/
Provides School Employees' Retirement System (SERS) members access to transfer education workshop schedules and down-loadable financial software to assist with the decision whether to transfer from Plan 2 to Plan 3.

✳**Deferred Compensation Program (DCP) Online Account Access**
Provides online account access to DCP participants to view account balances and
investment allocations. This system also enables participants to execute transfers
of existing balances between investment options on demand, and change
allocations and future deferral amounts.

✳**Deferred Compensation Program Financial Modeling Software**
Provides participants with the ability to project future account accumulations
resulting from different deferral amounts, earning periods, and growth rates.
Software will also be available to estimate income needs during retirement.

✳**Interactive Planning Tools**
Provides tools to both current and prospective Plan 3 retirement system
members to assist with decisions relating to contribution rates,
payment/distribution schedules and savings goals.

✳**Business Card and Letterhead Ordering**
Public employees may register online to purchase business cards and letter
head through a secure section of the system. This includes viewing proofs
and making changes.

✳**Freight Mobility Investments** http://www.fmsib.wa.gov/

✳**Transportation Grant Programs** http://www.wsdot.wa.gov/ta/ProgMgt/GRANTS/GRANTS.HTM
Provides information on state and federally funded transportation programs.

✳**Technology Transfer Center** http://www.wsdot.wa.gov/TA/T2Center/TechHp.html

✳**Employee Earning History Report**
Includes information on earnings, deductions, and contributions associated with
any given check, also includes year-to-date totals. The service is fully integrated
with the colleges' back-end administrative systems.

✳**Salmon Recovery and Recreation Program Grant Applications**
Provides the ability to fill out applications for grants to fund Salmon Recovery
or recreation programs online

✳**Warehouse on the Intranet**
http://asd.dshs.wa.gov/html/oar_asset_warehouse.htm
The agency's surplus inventory, consisting of several thousand items, is now
located on the intranet. Offices throughout the state can conveniently
schedule delivery of what they need and surplus what they don't.

✳ **Legislative Tracking and Analysis**

http://intra.dshs.wa.gov/LRel/Trial%20Site/Startup.htm

This site gives agency staff all the tools and information they need for legislative tracking and bill analysis. The site includes forms, news from the governor's office, updates for legislative coordinators, and much more.

✳ **Video Interviews of Applicants for Public Assistance**

http://intra.dshs.wa.gov/portfoliomgmt/WORDdocsDCSVideoExecSumm.doc

DSHS identified the need for a more efficient method of obtaining information concerning non-custodial parents from applicants applying for public assistance. Instead of relying on a written referral, Division of Child Support (DCS) staff now conduct remote interviews, using video technology to connect the DCS employee directly with the applicant in the Community Service Office (CSO).

✳ **Division of Child Support Imaging Project**

http://intra.dshs.wa.gov/portfoliomgmt/WORKdocs/DCSImagingExecSumm.doc

This project is the result of a quality improvement effort in the Division of Child Support at DSHS. Imaging technology is already being utilized for the entry, storage, and retrieval of child support checks that arrive at the State Disbursement Unit. Imaging of child support orders, in cooperation with the county courts, will speed the entry and availability of child support court order documents.

✳ **System for Automated Drinking Water Information Extraction (SADIE)**

http://198.187.0.44/sadie/asp/default.asp Provides on-line queries about water systems.

✳ **Cost Allocation Report**

Provides several cost allocation reports for agencies' use.

✳ **Department of Health Financial Contracts Monitoring System (FCMS)**

Provides access to contract financial information by vendor or contract.

✳ **Department of Health Chart of Accounts (COA)** Provides access to Chart of Account information.

✳ **Department of Health Management Reporting System (MRS)**

Provides several up-to-date financial reports.

✳ **Department of Health Employee Evaluation Tracking System**

Provide employee evaluation schedule information.

✳ **Department of Health Systems Development Life Cycle (SLC)** Provides the SLC online for DOH application system developers.

✳**Department of Health Information Resource Directory**
This system provides access to an extensive database of all DOH applications and databases.

✳**Electronic CPAR** Web based version of the contract processing action request form.

✳**Shellfish Tracking System**
Provides information on water quality in areas that are frequently harvested for shellfish.

✳**Department of Health Inside Health Feedback Form**
Form for collecting feedback about *Inside Health* from DOH employees.

✳**Department of Health Leave Balances**
Allows an employee to look at their leave balances and history of leave usage.

✳**Department of Health Training History**
Allows an employee to see their training history

✳**Department of Health Salary History**
Allows an employee to see their salary history

✳**Department of Health Signature Authority**
Employee can see another employee's signature authority

✳**Department of Health Employee Information Change Form**
A form that allows an employee to update their employee directory information

✳**Department of Health Web based customer service surveys**

✳**Department of Health Information Technology Service Request**
System for computer help desk support

Still in the lab.   **Benefits Update**
Allows employees to update their health care benefits online.

e-Procurement
The "Ultimate Purchasing System (UPS)" will allow customers to complete their purchasing transactions online. From product selection through payment, the UPS will offer the ability to electronically process orders, saving tremendous staff-time and money.

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Leave Request

Provides an online method for employees to submit a request for any state approved leave. This system provides routing, and subsequent approval by the employee's supervisor or manager.

Travel Voucher

Allows employees to enter their travel related expenses on line. The system performs all calculations and edits based upon business rules established by law. Routing, subsequent approval, and entry into the financial system are also included as part of the design.

Training Registration

Allows public employees to register for training through the Department of Personnel.

ExecMon

Provides an executive monitoring system for high level, statewide and fund views of data and graphs. The data on the server are updated once a month after the AFRS Closing. The actual expenditures as of the closing are downloaded and combined with data from APS and TAPS (Allotments) and loaded into the database. Data are available for the past 10 years

The Internet Fiscal Note $ystem

Replaces the old manual preparation and routing of fiscal notes with a fast and convenient web based process. Available for the 2001 legislative session.

Interagency Payment System

Provides a way for agencies to review bills and to make payments electronically for interagency services such as Central Stores, DIS services and AFRS billing. A pilot payment by electronic journal voucher will be available in the summer of 2000.

Online Financial Training Systems (Classes)

Allows state employees to view the available financial policy and systems training offered by OFM and register for classes online. Available in August 2000.

Contract Management and Tracking System (CMATS)

Allows agencies to enter and track their minority and women owned business participation on contracts via the web. This aids in the development of disparity study results. Available in September 2000.

Washington State Investment Board (WSIB) Monthly Value

Places the WSIB's monthly value on line on ICMA/RC's site with the other Plan 3 investment funds.

Statewide Disclosure Forms
Provides an online method for agencies to submit required annual
financial statement and federal disclosure information to the Office of
Financial Management.

Other planned applications from the Department of Community, Trade and Economic Development
Smart Growth survey with feedback mechanism
Best Available Science and Project Consistency Rules with a feed back mechanism
Growth Management Discretionary Planning grants applications
GIS data for land use planners and archaeologists

Other planned applications from General Administration include
Motor Pool Permanent Vehicle Dispatch-Target date June 2001
Real Estate Services Space Request-Target date June 2001
Online Surplus Auction
Automated Invoicing-Target date June 2003
Bothel UW Campus Construction Extranet-Target date June 20001
Risk Management Information System - Target date June 2001

Other online forms under consideration at the Department of Social and Health Services include
W4
Training registration
Insurance
Payroll/Personnel data input process
Electronic Funds Transfer (cross administrations)

New Ideas ✳**Ultimate Purchasing System**
Provides government agencies with an online shopping mall for all supplies
and completely automates the entire procurement process from selection to
approval to payment. It also reduces the cost of goods by utilizing and tracking
volume purchases from vendors. Target date is October 2000.

✳**Client Services Contractor Database**
Creates a central database containing client service contract information.
The purpose of the database would be to provide state agencies with web
accessible information about which agencies the contractor has contracted with,
contractor's performance, and results of contract monitoring and independent audits.

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✳ **Summary Offender Profile (SOP)**
Provides offender-based Criminal Justice information to authorized users via the IGN and eventually the Internet. Anticipated 6/30/01

✳ **WebMSS**
Provides the capability for individual terminal users of a central Computerized Law Enforcement System (ACCESS) to use Internet Browser technology. Anticipated 6/30/01

✳ **Washington Access To Criminal History (WATCH)** https://watch.wsp.wa.gov
Allows Criminal Justice agencies to access Watch information via the IGN. Anticipated 6/30/01.

✳ **Statewide HIV Activity Reporting and Evaluation (SHARE)**
Tracks programs that provide HIV training and intervention activities. Does not track citizens. Available September 2000

✳ **Disease Information**
Uses digital certification to exchange disease information between Medical providers,Local Health Districts and the Department of Health.

ONLINE APPLICATIONS LIST

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Digital government helps everyone...

Community and Technical Colleges

College Tuition Fee Payment

Allows students to make their tuition payments online with their credit card.
(Available at some institutions)

Online Admissions Application

https://admissions.ctc.edu/applicant/welcome.cfm

This is a series of forms that prospective students complete. By creating a temporary account and password, users can start filling out the forms and come back at a later time to complete. At the end of the process, users indicate which colleges should receive their application. Once reviewed at the college, the applicant's information is automatically entered into the student database system at the college.

Online Schedule Planner (with Registration and Payment) has been implemented at most colleges and is fully integrated with their back-end administrative systems. Using a time grid, students indicate the hours in the week that they are not available. Students then list the courses that they want to enroll into. Upon hitting the "submit" button, the system scans the classes for available times, checks to make sure there is room in the classes, and also confirms that the student satisfies the course prerequisites. It then provides the student with a list of classes to select from. The student makes their selection, hits the "register", and seamlessly accesses the online registration application. Upon registration into their classes, the student can then pay by credit card.

Online Registration has been implemented at most colleges, with real-time integration with the back-end administrative system. Students select their classes. Upon enrolling the student, the system checks that the class isn't full, ensures that the student satisfies course prerequisites, blocks enrollment if the student has a hold on their record due to unpaid fines, asks students to update their record to indicate their purpose for attending, and calculates tuition and fees.

Online Payment is in final beta testing at the Seattle Community College District and is fully integrated with the back-end administrative systems. Upon registration, students pay their tuition and fees by credit card. If the student has been awarded financial aid, those funds are automatically applied to the amount due (financial aid application is implemented at most colleges).

Online Address Update has been implemented at most colleges and is fully integrated with the back-end administrative systems. Students can update their mailing address, phone numbers, and email address.

Featured Sites

Public Services

Business

Education

Government

Online Services
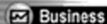
Employment

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TVW

LOTTERY

Lottery Results

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Online PIN Change application has been implemented at all colleges that provide any online services; it is fully integrated with their administrative systems. The Personal Identification Number (PIN) is kept private and is used to provide secure access to online services. For online services, the PIN is requested after the user enters their Student Identification (SID).

Student Class Schedule Report lists the classes that the student is registered for and a copy of their receipt of payment for the term.

Financial Aid Application Status provides financial aid applicants with information about missing or requested documentation and the status of their award.

Transcript Report provides students with a copy of their unofficial college transcript.

Registration Time and Date Report lists the time and date after which a student can register for a given term.

Class Availability Report provides information about the status of a class, including seats available, instructor, time, location, and course description.

Tax Information Report lists information on students' IRS 1098-T form for the Hope and Lifetime Learning Tax Credits. Within this application, students can verify their payments made per term in the tax year.

College Applications Online allows prospective students to apply for admission to the public colleges and universities within the Washington education system.

Online Class Roster Report lists students in a faculty's class and is fully integrated with the colleges' back-end administrative systems.

Online Grading allows faculty to submit their class grades online. Access is fully secure using Employee IDs and PINs. The service is fully integrated with the colleges' back-end administrative systems.

Universities

Online admission: allows prospective UW students to apply online for admission to undergraduate and graduate school.

Financial aid: allows UW students to apply for financial aid.

MY UW is a web portal for students and alumni a web portal that personalizes online applications. Students can look up their own class schedules, tuition balances, Husky card balances

ONLINE APPLICATIONS LIST

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(that allow electronic payment of everyday costs such as meals, parking fees, and so forth), grades, and financial aid status. Each student's My UW site also offers email access, the day's news stories, and access to search engines. Financial aid awards can be directly deposited into bank accounts, and My UW allows electronic payments from bank accounts. Registration, including the ability to add and drop classes, will be available for fall 2000 classes.

The Evergreen State College (TESC) offers online information. Online applications for admissions, financial aid, and registration will be available in the fall of 2001.

Western Washington University offers a full range of online administrative functions, including admission application, financial aid application, and registration.

Online application at Washington State University: offers a full complement of online administrative applications. Prospective students can apply for admission on a fully interactive form tailored to the individual's status (freshman, transfer, returning, non-degree, etc.) and responses to some initial questions. Online application fee is paid by credit card. Applicants can also submit additional narrative information; receive the results of their preliminary admission evaluation; calculate their admission indices; check admission status; pay tuition and housing deposits; apply for financial aid; check financial aid application status; determine how courses taken at another institution will transfer to WSU; determine what courses taken at other institutions can receive WSU credit; and request and receive a degree requirements report that shows a transfer student's progress toward degree. Current WSU students can also register or add, drop or withdraw from classes; purchase optional services such as medical insurance, computer lab passes, sports passes, yearbooks, and so forth; search for classes based on a variety of selection criteria; view and print class schedules; receive grades; request and receive a degree requirements report that shows progress toward a degree; determine how a course taken at another institution will transfer to WSU; check financial aid status; determine balances owed on student accounts; make payments to student accounts; download forms for direct deposit services; review activity of direct deposit services; vote in student elections; and download a wide range of forms and brochures.

Extended Degree Programs (EDP) WSU offers distance education programs. EDP offers a web portal, My EDP. This application is especially helpful for distance students, who must work harder than on-site students to feel connected to their school, their faculty, and their fellow students.
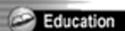
Online admission at Central Washington University (CWU) allows prospective students to apply online for admission and financial aid. Starting fall quarter 2000, CWU students will have many other online administrative applications available, such as the ability to check financial aid status, grades, and class schedules.

Online admission at Eastern Washington University (EWU) allows prospective students to apply for online admission. Within the next few months, EWU students will have many other online administrative functions available, including the ability to register, add, drop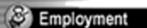, add optional fees, and obtain grades.